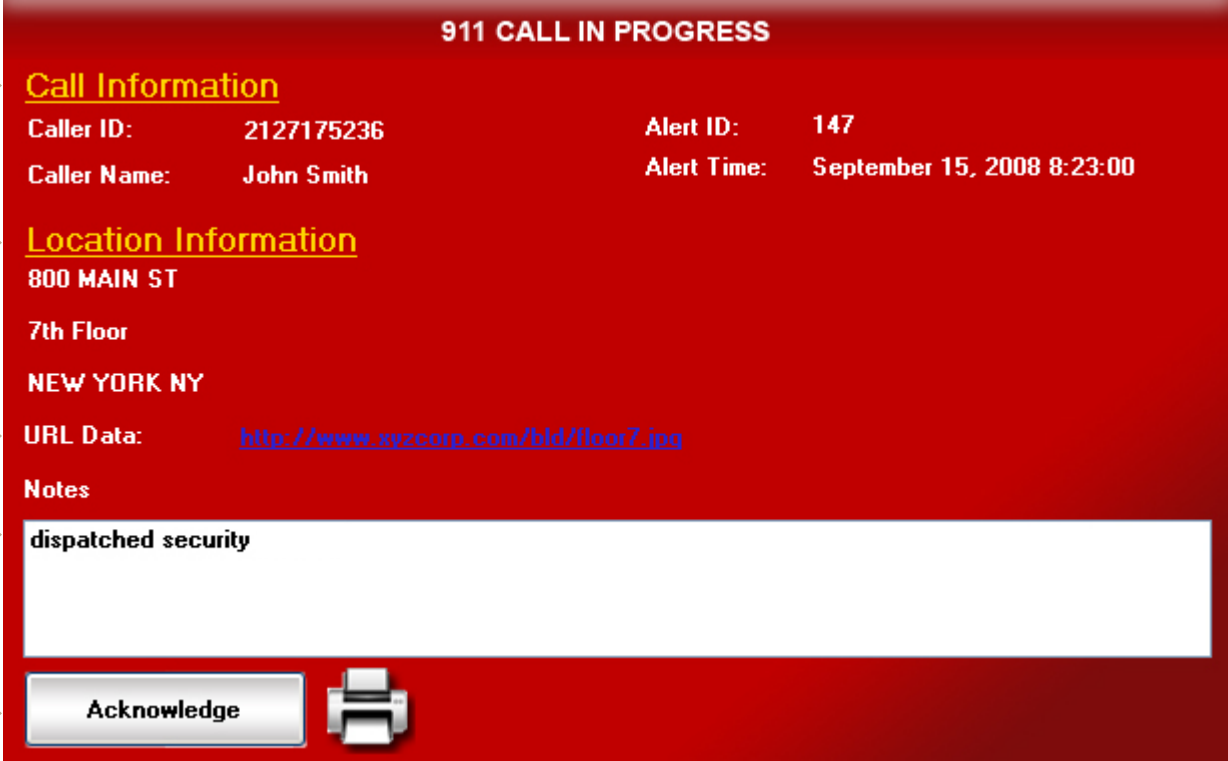


Desk Alert

Screenshot Description




911 CALL IN PROGRESS

1 → **Call Information**
Caller ID: 2127175236 Alert ID: 147
Caller Name: John Smith Alert Time: September 15, 2008 8:23:00

2 → **Location Information**
800 MAIN ST
7th Floor
NEW YORK NY

3 → **URL Data:** <http://www.xyzcorp.com/bld/floor7.jpg>

4 → **Notes**
dispatched security

5 → **Acknowledge** 

6 ↑

1. Call Information

Includes the caller's name and phone number, time of call, and assigned alert ID number.

2. Location Information

Includes the caller's precise location information, including the main address, city and state, and other location information (i.e. floor, room, suite number).

3. URL Link

Provides additional location-specific information (i.e. detailed building map or emergency contact list).

4. Notes Function

Allows security personnel to input information regarding the emergency.

5. Acknowledge Button

The Acknowledge Button must be clicked in order to close the Desk Alert pop-up screen, ensuring security personnel are aware of the emergency.

6. Alert Printouts

Security personnel can print out the information for emergency response teams to assist in locating the distressed caller.